

Request to our Business Partners

Mitsubishi Heavy Industries Ltd. group develops technologies and products to meet the many challenges in the sectors of environment and energy, and provides social infrastructure with the goal that people may lead rich lives.

Looking to the future and thinking of the well-being of children in the next generation, we hope to contribute to the development of society through our passion for manufacturing. We communicate this vision through our message of "Our Technologies, Your Tomorrow", and through our promotion of Corporate Social Responsibility (CSR).

In the hope that our Partners share our goal and will join us in committing to CSR, we have drafted the following MHI Group Supply Chain CSR Promotion Guidelines.

We wish to strive toward the achievement of a more sustainable society by applying these CSR Guidelines. But we cannot do it alone; the cooperation of our Partners is essential. We, therefore, ask all of our Partners to understand and cooperate in implementing these guidelines. Also, we would like our Partners to do the same request to Partners' suppliers.

【MHI Group Supply Chain CSR Promotion Guidelines】

Revised in December 2018

1 Compliance and Corporate Ethics

We ask all Partners to persist in compliance related to all business activities, to foster corporate ethics, and also, to work on building and operating an organization to facilitate this.

In particular, we ask that all Partners:

- (1) To comply thoroughly with the laws and social norms in countries and regions where the business activities are conducted.
- (2) To maintain free and fair competition, without limitation or obstruction. Moreover, to prevent unfair activities, and to detect and to deal with them as early as possible.
- (3) To share and disclose information proactively, and to ensure accountability to society and corporate transparency.
- (4) To manage confidential information, technical information, and personal information without unfair nor improper acquisition, usage nor disclosure, through establishing and using of information management systems.
- (5) To neither demand nor provide benefits, gifts, or services.
- (6) To respect and not to infringe intellectual property rights of others.
- (7) To ensure that imports/exports comply with applicable rules and guidance.

For each of the above goals, we ask that our Partners implement appropriate internal procedures and controls to improve and maintain compliance.

2 Safety, Quality, Cost, Delivery and Innovation

In order to maintain and improve the value of MHI's products, we ask all of our Partners to provide materials and services with assured safety and quality, cost and delivery ("QCD"). Moreover, in order to create end products of high added value, we ask for your continuous improvement in developing new technology.

- (1) To observe product safety laws and any applicable standard of safety. Moreover, to resolve product safety issues promptly, while at all times maintaining records of materials, parts, and processes.
- (2) To maintain and to continuously improve the quality of materials and services through a quality management system.
- (3) To provide materials and services that are competitive and have high added value. Moreover, to consider and to proactively propose optimal technologies, materials, and manufacturing processes.
- (4) To meet the delivery date of materials and service and to enable stable supply.
- (5) To continuously improve innovation and technological development capabilities.

3 Human Rights, Health and Safety

In the business activities of all of our Partners, and including in their respective supply chains, the human rights of all employees must be respected and safe, comfortable working environments be assured.

- (1) To avoid unfair labor practices, discrimination, and abusive treatment of employees. These activities include but are not limited to cruelty, corporal punishment, or harassment.
- (2) To prohibit any kind of child or slave labor.
- (3) To comply with local laws and employ best practices with respect to employees' labor conditions (including wages, working hours, recruitment, and dismissal), health, and safety.
- (4) To keep a safe and comfortable working environment, maintain hygienic conditions in any provided lodgings or eating areas, and to maintain sufficient working and living conditions.
- (5) To respect workers' freedom to associate and organize and support the right to collective bargaining.
- (6) To make a full effort to properly manage working hours, comply with relevant laws and regulations, and curtail long working hours.
- (7) To pay wages above the minimum wage of each country as determined by law, with consideration given to living wages.

4 Respect for the Environment

In order to achieve a more sustainable society, we ask all of our Partners to continuously monitor and seek to reduce the environmental impact of their activities.

- (1) To maintain and continuously improve systems for monitoring the effect of business activities on the environment.

- (2) To minimize environmental impact (including emission of greenhouse gases, and drainage of waste).
- (3) To manage and dispose of all waste (including hazardous waste) safely and according to applicable law. Moreover, to strive to prevent any and all environmental pollution.
- (4) To use resources (water, raw materials) and energy effectively and economically.
- (5) To perform business activities with consideration for biodiversity and the ecosystem.

5 Contribution to the Region and Society

We ask all of our Partners to work on activities that positively contribute to the development of international society as well as regional society and to foster the next generation.

To decide the scope of activities that we can voluntarily implement, such as social contribution through the core business, monetary donation, social contribution using facilities and human resources.