Industry & Infrastructure Business Plan

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Mitsubishi Heavy Industries, LTD



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1. Business Overview

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1-1. FY 2017 Sales Overview

Engineering

(EPC)

Mitsubishi Heavy

Environmental &

Engineering Co., Ltd.

Industries

Chemical



Chemical Plants



Methanol Plant

Commercial **Ships**



Transportation

Systems

Environmental

Systems

Metals

Machinery



Material

Handling

Large Ferries



M-FET

Turbochargers



Laser Guide Type AGF (Automated Guided Forklifts)

Land **Transportation Systems**



Transportation Systems

Mitsubishi Heavy **Industries** Engineering, Ltd.

Chemical Plants Land

FY2017

Net sales

¥1,898.9

billion

Automotive

Commercial

Ships

Equipment

Turbochargers

Co., Ltd.

M-FET

Air-conditioning & Refrigeration

Environmental Systems



Waste-to-Energy Systems





Hot Strip Mills

Primetals Technologies Limited

Machine Tool Machinery Systems

Mitsubishi Heavy **Industries Machine** Tool Co., Ltd.

Super Skiving Machines

Machine Tool

Mitsubishi Heavy **Industries** Machinery Systems, Ltd. **Engines**

Air-conditioning & Refrigeration

Thermal Systems Mitsubishi Heavy **Industries Thermal** Systems, Ltd.

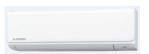


Mitsubishi Heavy

Industries Engine &

Turbocharger, Ltd.

Electronic Road Pricing (ERP) Systems



Residential **Air-conditioners**



Machinery Systems



Paper Converting Machinery (Box Making Machines)

M-FET: Mitsubishi Heavy Industries Forklift, Engine & Turbocharger Holdings, Ltd.

1-2. FY2017 Major Projects



Material Handling Equipment



Establishment of Mitsubishi Logisnext (October 2017)

Metals Machinery



Received order for Continuous Slab caster from India's JSW Steel (December 2017)

Commercial Ships



Himawari RORO ship delivered to Nippon Express (August 2017)

Land Transportation Systems



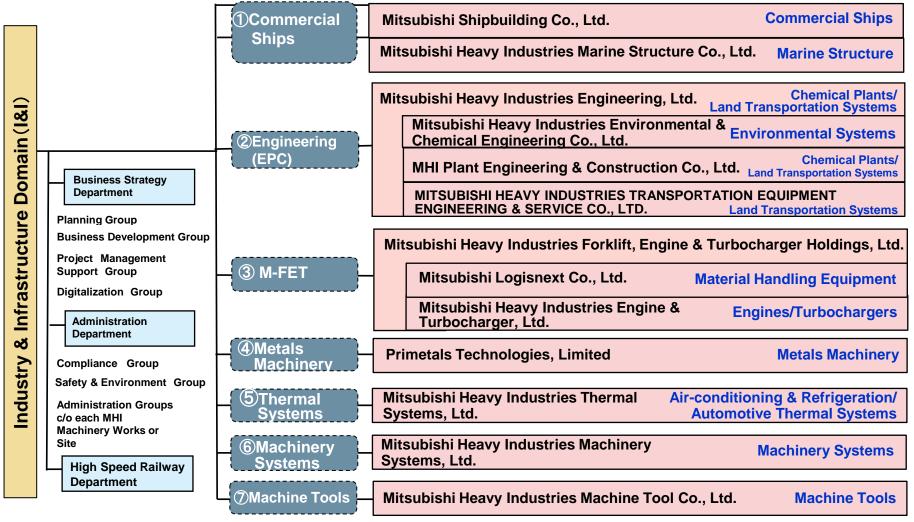
APM System began operations at Tampa Airport in US (February 2018)

RORO: Roll-on/Roll-off APM: Automated People Mover

1-2. FY2017 Major Projects



Operations reorganized into 7 business groups with the new companies for commercial ships and engineering businesses completing the transformation of all operations into individual business corporations in January, 2018



Launched new structure enabling growth strategies with flexibility and appropriate asset allocation based on a simple portfolio and enlarged management unit for each operating company.

1. Business Overview

2. 2018 Medium-Term Business Plan

- 2-1. Summary of 2015 Medium-Term Business Plan
- 2-2. Strategies of 2018 Medium-Term Business Plan
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2-1. Summary of 2015 Medium-Term Business Plan



Review of 2015 Business Plan

[Main factors for challenges remained]

Commercial Ships : Profitability deteriorated due to LNG carriers

Engineering(EPC) : Profitability deteriorated due to lower sales(delay of

projects. Provisions for the future risk of

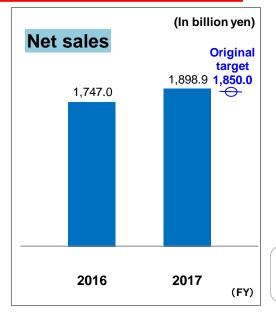
transportation projects

Metals Machinery : Profitability deteriorated due to lower sales(market

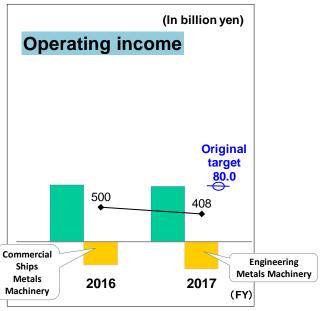
downturn)

LNG Carriers; No further deterioration expected by taking countermeasures. Transportation systems; Schedule recovered, progressing ahead of schedule. Metals Machinery; PMI completed ahead of schedule.





As Turbochargers, Thermal systems and Environmental systems achieved the original target, I&I segment maintained stable sales and earnings. As for Commercial Ships, Engineering (EPC) and Metals Machinery, completed taking countermeasures against the factors behind the deterioration in FY2017.

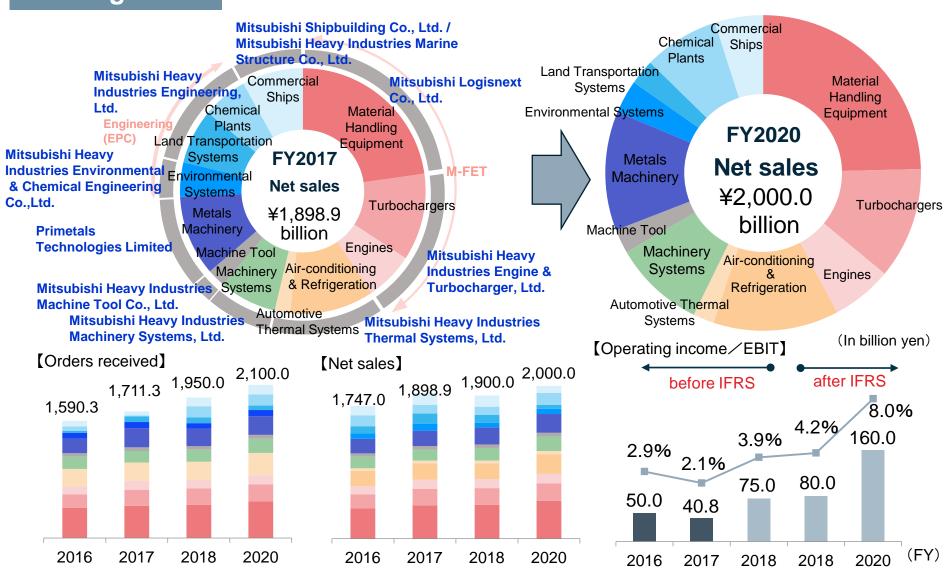


PMI: Post Merger Integration

2-2. Strategies of 2018 Medium-Term Business Plan(1/3)







2-2. Strategies of 2018 Medium-Term Business Plan(2/3)



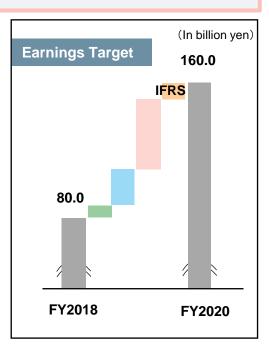
Portfolio Strategies			
Material Handling Equipment	Increase sales and earnings with multi-brand, global/local strategies for expanding market. Strengthen solution/service businesses and reap PMI synergies.		
Thermal Systems	Expand business scale with increased production capacity to meet the growth in demand, centered on emerging countries. Differentiate from competitors with environmental friendly technologies.		
Turbochargers	Enhance profitability with advanced production system. Meet new demand for more diversified power-trains with advancement of development capability.		
Engines	Differentiate from competitors by introducing new technology to distributed power systems business for the data center, etc.		
Metals Machinery	Improve earnings with PMI and promote business model reform expanding after-sales service business. Expand business scale taking advantage of market recovery.		
Engineering (EPC)	Expand business field with the accumulation of MHI's engineering management capabilities. In order to ensure stable profitability, enhance profitability thru advanced APM after servicing and before/after EPC		
Commercial Ships	Expand earnings by shifting to high-density outfitted ships and high value-added ships, and promoting marine engineering.		
Machinery Systems	Realize Synergies of effective use of resources by re-organizing small-medium size businesses. Expand business scale thru ITS and Paper Converting Machinery.		

proactively invest in growing markets.

Drive domain growth with expansion of business scale and earnings.

Improve profitability with better efficiency and differentiation. Contribute to the domain's earnings expansion.

Secure earnings thru reforms and improve business structure for future contribution.



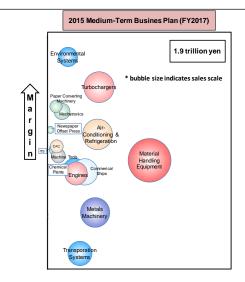
Pursue earnings with shared resources and better efficiency; represents a "basis of I&I earnings"

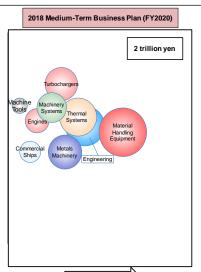
EPC: Engineering, Procurement, Construction APM: Automated People Mover

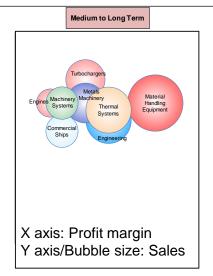
2-2. Strategies of 2018 Medium-Term Business Plan(3/3)



Earnings at each business expected to change as shown in the exhibit at right with implementation of initiatives positioned accordingly within the portfolio.







Scale of sales

	Business scale expansion Growth in sales, income	Promote rationalization to improve profitability	Increase added value to Improve profitability
Material Handling Equipment	Maximize integration effects	Further promote and accelerate PMI	Logistics solutions
Thermal Systems	Increase production in Thailand, China		Low environmental impact refrigerants
Turbochargers		Enhance IoT production	Strengthen development capabilities
Engines		Strengthen operations for core machinery	Expand distributed power systems business
Metals Machinery		Reap PMI benefits	Expand after-sales services
Engineering(EPC)		Structural reform	Investment~O&M
Commercial Ships		Structural reform	Marine engineering
Machinery Systems		Integrate redundant bases	Expand after-sales services

O&M: Operation & Maintenance

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- 3-1. Material Handling Equipment
- 3-2. Thermal Systems
- 3-3. Metals Machinery
- 3-4. Engineering(EPC)
- 3-5. Commercial Ships
- 3-6. Turbochargers
- 3-7. Engines
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3-1. Material Handling Equipment (1/2)



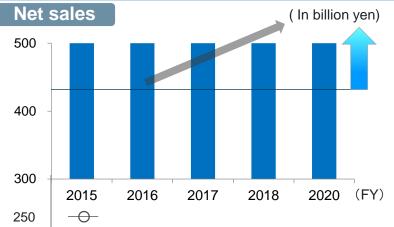
Aiming to become a global leading logistics solutions provider

Growth of conventional businesses

Mitsubishi Logisnext established in October 2017 (UC acquisition and management integration completed) ⇒

Expand business scale and improve profitability

- Promote and accelerate PMI
- (eliminate redundant operations, consolidate sales/production bases, model unification, reduce material costs, etc.)
- Further strengthen organizational capacity, increase productivity (30%)
- ① Reduce inventory, reduce direct and indirect labor costs, reduce costs of damages/complaints, etc.
- 2 Strengthen service structure
 - Recruit and train highly capable service personnel
 - Carry out troubleshooting and expand sales of supplementary parts, etc.
- •Strengthen business foundation, support growth strategies by improving financial standing
- (shorten payout time and improve FCF by reducing working capital, CCC, etc.)
- Increase market share with multi-brand and global/local strategies (volume growth)



Transformation of business model

As Mitsubishi Heavy Industries ...

Promotes growth strategies, focuses on resource allocation and invests in growth business

Expand business scale



Respond swiftly to the global logistics revolution and diversification of customer needs

- > [Focus on logistics solutions business]
- > [Further expand services business]
- Differentiate with advanced technologies anticipating megatrends

Expand money-Making stage

Differentiate with technologies

Propel with business model transformation

Expand business scale and profitability of existing businesses

2017

2018

2019

2020

•••• 20XX

Reap PMI synergies

Build global development structure, strengthen engineering capabilities

Offer unified models, reorganize production bases

Implement initiatives for expanding services business

Promote logistics solutions business

Overtake market leaders, become steady profit-making business

(FY)

UC: UniCarriers Corporation CCC: Cash Conversion Cycle FCF: Free Cash Flow

3-1. Material Handling Equipment (2/2)



Focus on the logistics solutions business

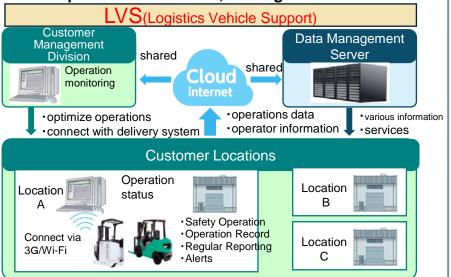
- Expand solutions business, centered on AGF
- Strengthen and expand sales
 I&I domain's Digitalization Group (Jan 1)
 System Engineering Team (Aug 1)

Laser-guided automated forklift

- "Route Optimizer" (Al based) for optimal operation
- For multi-tenant delivery centers
 - ⇒ No need for underground installations

Further expansion of services business

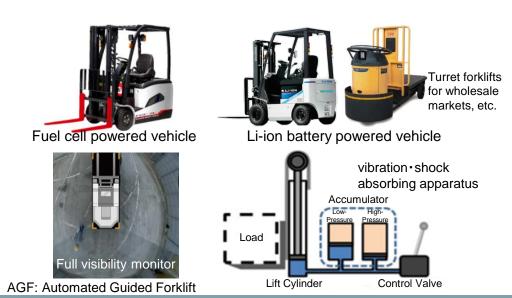
- Commence sales of operations information management system LVS (from Jun 2018)
- Al-based troubleshooting system
- Expansion of used car, leasing business





Differentiate with advanced technologies anticipating megatrends

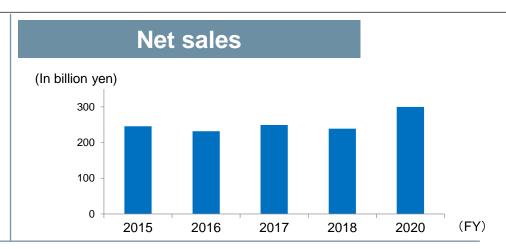
- Fuel cell powered forklift (business development under consideration, centered on North American market)
- Li-ion battery forklift (demonstration test completed)
- Differentiation on safety (advanced image processing, etc.)



3-2. Thermal Systems(1/2)





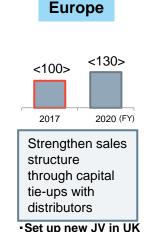


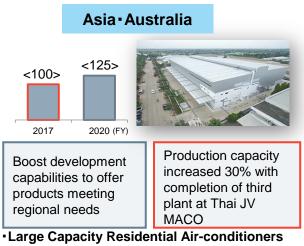
Strengthen existing businesses

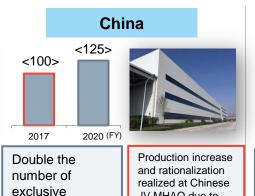
[Air-conditioning business] Expand sales network globally

Expand market share by offering products tailored to meet regional needs and strengthening sales capabilities

Graph: MHI sales by region <index>







JV MHAQ due to

construction of new

relocation and

plant.



AirFlex diminishes chilliness commercials caused detailing comfort by airfeatures of products.

conditioning

Airflex: panels for directing air emitted from indoor cooling/heating units such that the air does not come in direct contact with users, thereby increasing comfort level; an industry first.

distributors

 $(1,000 \rightarrow 2,000)$

3-2. Thermal Systems (2/2)

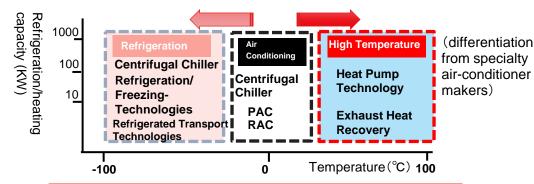


Strengthen competitiveness in growth areas

[Thermal Solutions Business]

Expand business scale with environmental friendly refrigerant

Strengthen solutions lineup in low-temperature and high-temperature fields by harnessing air-conditioning technologies



Develop popular products with distinguishing technologies, which have won various energy conservation awards

- 1 "C-puzzle HCCV series" refrigeration condensing units using natural refrigerant 38th Excellent Energy-Efficient Machinery Award, Japan Machinery Federation's Chairman's Award
- 2 Highly efficient heat pump-type hot air generator "Neppu-ton" 2017 Energy Conservation Grand Prize, Energy Conservation Center Chairman's Award
- ③Centrifugal Chiller using low environmental impact refrigerant
 2017 Nikkei Superior Products and Services Award, Nikkei Sangyo Shimbun Award for Excellence



Reinforce sales expansion, especially for award-winning products



(Global sales expansion of products for electric vehicles)

Strengthen technological synergies between electric compressors and heat pumps

Growth of electric vehicle market calls for combination of scroll-type compressor and inverter technologies for automotive airconditioners; an advantage for MHI



Increasing EV development pushing up demand for automotive environmental testing equipment



Strengthen global sales of automotive environmental testing equipment

Electric compressor for EVs

Electricity-driven refrigerator for trucks



Automotive environmental testing equipment



3-3. Metals Machinery(1/2)



Circumstances

- •Global steel demand increasing due to strong global economy and growth in demand for steel materials in China (sharp drop in exports)
- Capital investment on recovery trend due to shift to high value-added products, such as high grade steel sheets for automobiles

Large-scale orders received in FY2017

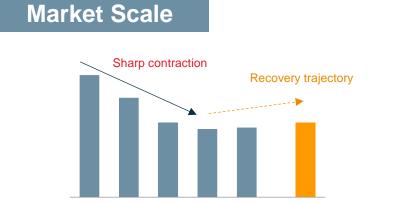
- ArcelorMittal Lazaro Cardenas (Mexico)
 /Hot Strip Mill (annual production capacity of 2.5 million tons)
- JFE Steel Corp. (Japan)
 /Sinter Plant(annual production capacity 4.8 million tons)
 Waste Gas Recirculation System

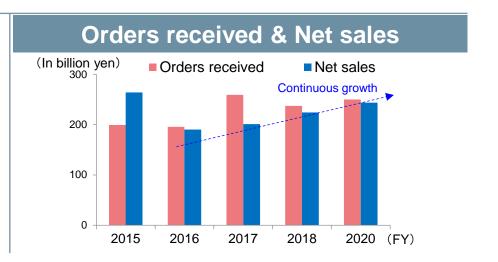
Position

• From this fiscal year, reap the benefits of PMI activities carried out in the previous years.

(FY)

•Seize the market recovery as an opportunity to expand business scale with growth strategies in order to capture the No. 1 position in the industry (currently No. 2) in the medium- to long-term.





2013 2014 2015 2016 2017

3-3. Metals Machinery(2/2)



Improvement in profitability

Stronger resilience in business scale fluctuations afforded by early completion of PMI



Increase productivity (completed)	Consolidate business segments 10→7, organizational functions 26→9, overseas bases 40→26
Personnel optimization (completed)	Reduce work force by approximately 8,000→7,000

Promotion of business strategies				
Business model reform	Offer Life Cycle services that focus on customer value			
Expansion of maintenance and service businesses	Reinforce alliances with customers partner companies and allocate proper resources			
	Establish service JV with China's Tangshan Iron and Steel Group (completed)	Begin offering comprehensive technical services, including support for plant operations, maintenance, renewal, and operation status monitoring		
	Form tie-up with US partner ITR in predictive maintenance services (completed)	Begin offering a broader menu of comprehensive preventive maintenance and solution services		100
	Leverage key technologies	Attract more orders with wider-reaching digitalization and by expanding lineup of low environmental impact products	Endless Strip Production Line can reduce plant length by over 50% and cut energy consumption by as much as 45%	

Strengthen financial standing

Initiatives to reduce operating working capital and generate cash

Improved free cash flow in FY2017 by over ¥10 bn YoY

3-4. Engineering(EPC)(1/2)



Business field	Business circumstances /opportunities	Strategy
Chemical Plants	 Needs of larger scale chemical plants, more complicated and diversifying requests of customers. Increasing investment in facilities in the natural gas producing countries (US, central Asia etc.). Expansion of the business field and improve the profitability 	 Develop highly profitable project in strategic regions Sponsoring project (Share of know-how from operators. Develop after-sales service market) Strengthen Cost+Fee projects
Land Transportation Systems	 Increasing needs for APM according to the expansion of airport facility in emerging countries. Increasing needs for transportation equipment fulfilling safety standard and universal designs 	 Advance technologies for APM vehicles (MIHARA Test Center) and develop O&M service business. Accelerate development of technology for transportation equipment that meets the society's needs (railway platform doors, PBBs, etc.)
Environmental Systems	 Stagnant new WtE market in Japan. Market growth in emerging countries (Southeast Asia) according to the urbanization. 	 Secure orders and execute projects in Japan. Exploit opportunity of overseas business by investing in overseas PPPs project. Strengthen overseas O&M and rehabilitation business.
CO ₂ Recovery Plants	Increasing awareness of environment by the Paris Agreement/ CCS Tax Incentive in US etc	Create new projects with the customers from planning phase.

Basic Policies of Engineering Group

- 1. Improve profitability of large-scale projects
- 2. Strengthen project management capability
- 3. New business model and portfolio for diversifying business fields
- 4. Accelerate development of core technologies and components









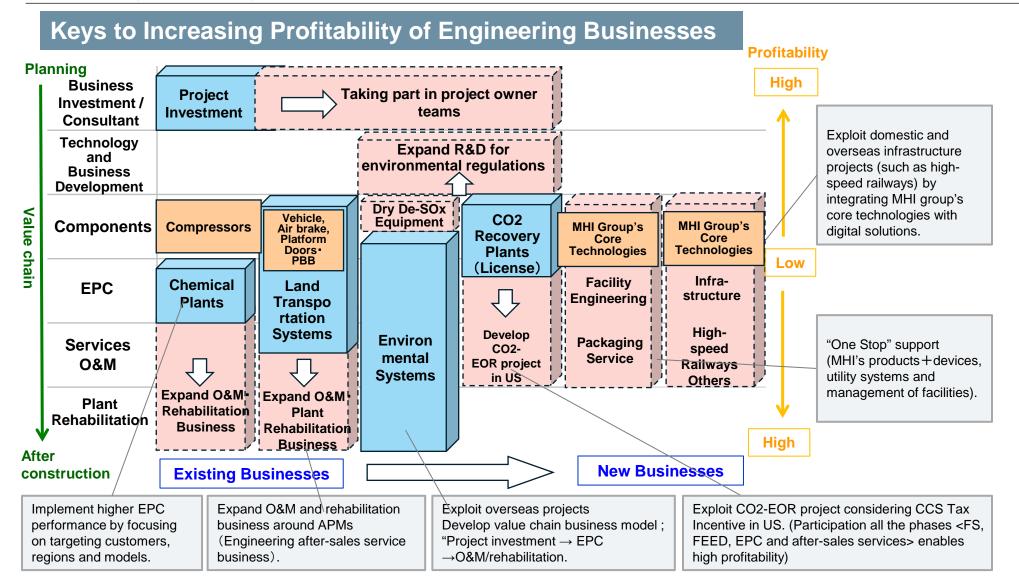


APM: Automated People Mover PBB: Passenger Boarding Bridge

WtE: Waste to Energy
PPP: Private-Public Partnership

3-4. Engineering(EPC)(2/2)





APM: Automated People Mover FEED: Front End Engineering and Design FS: Feasibility Study EOR: Enhanced Oil Recovery

3-5. Commercial Ships



Circumstances

- Stable demand for domestic ferries and RORO ships due to ongoing modal shift and for government ships due to strengthening of security along coastal and territorial waters.
- •Demand for environmental equipment supported by more stringent environmental regulations.

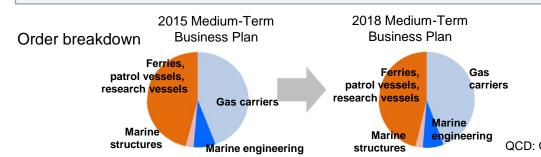
Challenges

- Shift from Cargo Ships to high-density outfitted ferries and government ships
- Strengthen profitability and reduce fixed costs

Solutions

In January 2018, the commercial ship business was spun off into two separate companies.

- Mitsubishi Shipbuilding
- ① Increase building efficiency for ferries and government ships and expand business scale.
- 2 Expand marine engineering business based on environmental solutions and others.
- MHI Marine Structure
- Reduce fixed costs, strengthen QCD with focus on production to ensure sound management.
- 2 Promote reallocation of skilled labor to adapt to the business environment.
- Target business scale exceeding ¥200 bn over longer term









Market Scale

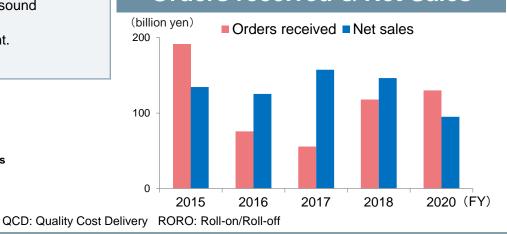
 Domestic ferries RORO ships
 Continuous demand expected with increasing domestic cargo and passenger traffic, and replacement demand brought forward due to more

stringent SOx regulations.

Government ships
 Demand recognized for larger patrol boats as government expands fleet and demand also noted for replacing outdated ships.

 Environmental equipment
 Demand for SOx scrubber systems and equipment for LNG-powered Ships.

Orders received & Net Sales



3-6. Turbochargers



Circumstances

- Power trains becoming more diversified as automakers meet demand with both engine-powered and electric vehicles amid tightening environmental regulations.
- Demand for turbochargers is growing in emerging countries due to rising motorization rate

Challenges

- Short term: Strengthen business with focus on the engine-powered vehicle market.
- Medium- to Long-term: Strengthen development capabilities to offer products to suit a diversified lineup of power trains, and expand sales in emerging markets.

Solutions

Strengthen business with focus on engine-powered vehicle market

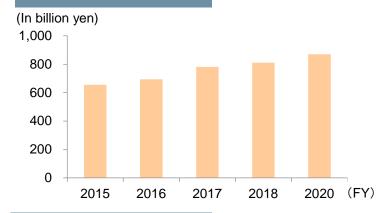
- •Introduce gasoline VG turbochargers in response to shift from diesel-powered vehicles to gasoline-powered vehicles.
- •Improve productivity by applying IoT to increase operating ratio, and strive to fully automated production lines.
- •Increase orders of industrial machinery(*) and enter fully into market for commercial vehicle-related applications.

Strengthen development capabilities to offer products for a diversified power train lineup

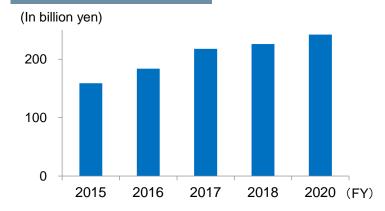
- Develop turbochargers designed for hybrid vehicles (HV), which are expected to become the mainstream among fuel-efficient vehicles, and plug-in hybrid vehicles (PHV) by introducing the electric 2-stage turbocharging system and developing a high-efficiency turbocharger.
- Strengthen development capabilities of the European bases, which have leading-edge technologies and serve the largest markets.
- Develop lower-cost turbochargers for emerging markets
- * construction machinery, agricultural machinery, etc.



Market Scale



Net Sales



VG: Variable Geometry

3-7. Engines



Circumstances

- Rapid increase in demand for stand-by generators from data centers and distribution centers due to global EC market expansion
- Appearance of new demand for distributed power systems in emerging countries and domestic PPS/ urban development
- Moves toward a global decarbonizing society

Challenges

- •Reinforcement of core competencies (segment for high output range over 1MW)
- Development of new technologies and services for new markets

Solutions

Concentrate on core competencies

- Development of ultra high-efficiency engines fulfilling the market demand
- Sales expansion of complete engine generator equipment in China, Southeast Asia and India where stand-by generator demand is growing
- Acceleration of local production aiming for optimal, global supply

Expand business scale in the distributed power systems market

- Development of hybrid electric power supply system in a combination of renewable energies, batteries, and engines.
- Development of new services in DR and VPP segments.
- Advancement of service business by utilizing AI and IoT technologies (realization of remote control of engine generator equipment)





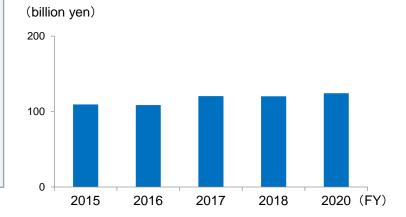
Engine for Generator (2-2.5MW)

Engine Generator Equipment

Market Scale



Net Sales



EC: eCommerce DR: Demand Response VPP: Virtual Power Plant

3-8. Machinery Systems (Mechatronics Systems • ITS** • Paper Converting Machinery)



※Intelligent Transport Systems

Circumstances

Mechatronics Systems: Stable with multiple businesses (machinery & equipment, steel structure plants, etc.).

ITS: Stable in domestic, and growing in overseas markets especially in Asia.

Paper Converting Machinery: Market is globally expanding for corrugated cardboard manufacturing machines and Box making machines

Challenges

Mechatronics Systems: Capture the automotive manufacturers' new needs for testing equipment with the increase in the number of electric vehicles; maintain and expand the earnings of existing businesses, and develop new businesses.

ITS: Domestic Expand business other than toll collection system.

Overseas Complete next-generation electronic road pricing system (ERP) in Singapore and establish new business in Southeast Asia.

Paper Converting Machinery: Strengthen after-sales services and expand business in emerging countries, where the markets are growing.

Solutions

Mechatronics Systems (machinery & equipment, steel structure plants, etc.)

- •In addition to researching the automotive industry's needs for testing equipment, provide a total solution for the customer by integrating several technologies of MHI group, such as in the airconditioning and refrigeration businesses.
- •Reinforce after–sales business by cross organizational sharing of resources and customer needs.
- •Promote and expand new businesses by generating a synergy effect through business consolidation development.

ITS

- Develop the state-of-the-art system of the traffic management and enforcement based on the nextgeneration electronic road pricing system (ERP)
- •Develop a business model in Southeast Asia providing best suited systems to each country Paper Converting Machinery (corrugated cardboard manufacturing machines & Box Making machines)
- •Aim for early launch of new models meeting the needs of emerging countries, where the markets are growing, and strengthen the sales structure.
- Expand the after-sales service business by strengthening capability to respond to customer service needs globally.

GNSS: Global Navigation Satellite System, a next-generation road pricing system using positioning satellite signals.







Mechatronics Systems (testing equipment) ITS (electronic toll collection systems)

Paper Converting
Machinery
(Box making machines)

Key Solutions

Expand business scale to 200 billion yen and further improve profitability

- Promote resource sharing and personnel mobilization; proactively invest resources into growth businesses and to establish new businesses.
- Cut costs by integrating redundant operations, resulting from business consolidation.
- Cut costs by outsourcing provision of after-sales customer services and through resource sharing; strengthen customer services with use of IoT technologies.

Orders received & Net Sales

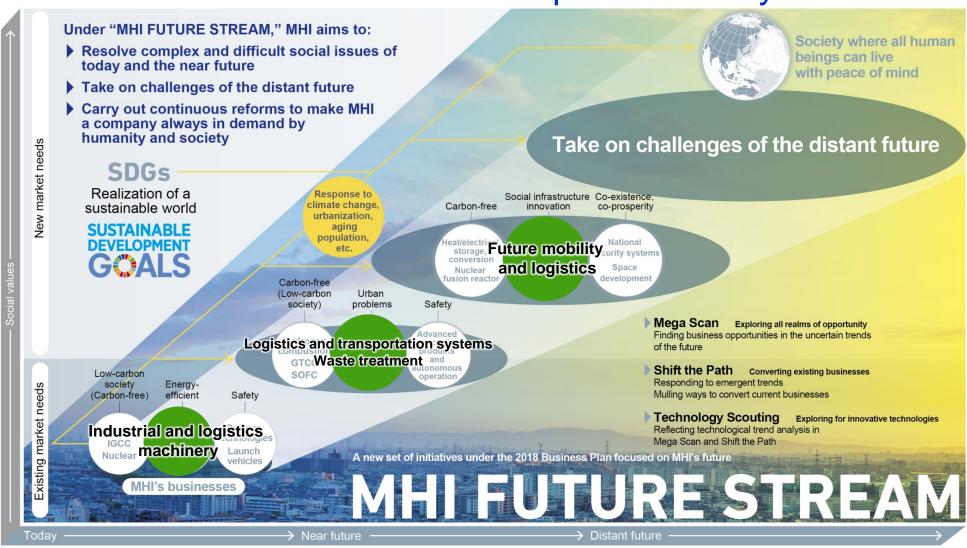


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4. Promotion of MHI FUTURE STREAM (1/3)



MHI FUTURE STREAM In step with society's needs



4. Promotion of MHI FUTURE STREAM (2/3)





Timeframe

Energy Efficiency

Urban Issues

Social Infrastructure Innovations

Industrial and logistics machinery

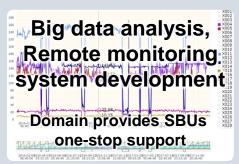
Logistics & transportation systems
Waste treatment

Future mobility and logistics

Synergies among businesses within I&I domain

Collaboration and alliances with customers and other companies

Companywide synergies including Defense & Space



Promotion team in Europe





Design thinking

Technologies

Technology sharing with cross-divisional projects Project Engineering Project engineering support Project engineering capability development Digitalization

Agile development

Data analysis

4. Promotion of MHI FUTURE STREAM (3/3)





Advancement of I&I products through dual use of Defense & Space technologies

Energy efficiency

Urban problems

Industrial and logistics machinery

Logistics & transportation systems
Waste treatment

industry, infrastructure, integrated Defense & Space

Social Infrastructure Innovations

Future mobility and logistics

Industry & Infrastructure



Defense & Space

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Achieve targets ensuring proper execution of I&I Domain Portfolio Strategies by each business group

proactive investment and resource allocation

Increase sales and earnings to drive growth

Contribute to earnings expansion

improve business structure to enable earnings contribution

Generate "base load" of earnings

Material Handling Equipment Thermal Systems

Turbochargers Engines

Metals Machinery Engineering(EPC) Commercial Ships

> Machinery Systems

Expand business scale and earnings

Seven business groups to implement their own initiatives soundly

Net sales ¥2,000 billion

[FY2020]

EBIT ¥160 billion

Capitalize on MHI's comprehensive strengths to enhance technological capabilities

Core Technologies
Digitalization
Project Engineering

MOVE THE WORLD FORW➤RD

