



MU-2

SERVICE NEWS

MITSUBISHI HEAVY INDUSTRIES, LTD.
NAGOYA AEROSPACE SYSTEMS WORKS
10, OYE-CHO, MINATO-KU, NAGOYA, JAPAN

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DATE: April 1, 2017

SUBJECT: Mitsubishi MU-2 Product Support Program – Update

MODELS AFFECTED: All MU-2B Airplanes

Starting on April 1, 2017, Mitsubishi Heavy Industries America, Inc. (MHIA) will begin hands on worldwide support of Mitsubishi MU-2B series aircraft and all areas of the Product Support Programs. These will be administered through the MHIA Aircraft Product Support Division office in Addison, Texas.

This change to the day to day operations of MU-2 customer support is expected to have a positive noticeable change for the MU-2 Community. There will now be one location for all contact which will preserve continuity of past and future programs. Specifically, MHIA will now have direct hands on implementation for continuing the Pilot's Review of Proficiency (PROP) safety seminars, managing customer relationships, maintaining the MU-2 website, producing the MU-2 Magazine, and publishing MU-2 checklists, manuals, service bulletins, service recommendations, service letters, and service news. There will be no change regarding MHIA's overall management role to provide customer support and continuing to provide technical support; i.e. type certificate maintenance, supplemental type certificate projects, field engineering service, technical publications, and service center management.

With cooperation from Mitsubishi MU-2 Authorized Service Centers and the SimCom Pilot Training Center, MHIA is committed to support the Mitsubishi MU-2 series aircraft, and MU-2 Owners and Operators to maintain a strong and effective Safety Culture now and into the future.

For any questions, please contact MHIA at the following contact information:

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